

Jen Bean

From: dialogue <news@dialogueltd.co.uk>
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To: Jen Bean
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Residential Care Bulletin April 2024

dialogue offers lots of support to the residential sector, we regularly review the latest research and publications, and offer a huge variety of training courses to support you and your teams.

In this edition:

- **NSPCC Learning** - latest research
- **FREE bite-size training session on serious incident reporting** - 11am - 12pm on 22nd April
- **IN CARE: An original short documentary series** - from The Children's Homes Association
- **Excellent training** for your independent person, safeguarding lead, RI, NI, RM and staff with many **exciting new courses now live to book!**
- **National Children's Bureau** - Supported Accommodation Resources
- **Safer Internet Day 2024:** New research

- **April training highlight** - Child Exploitation
- **Children's Commissioner** - the Big Ambition update
- **Be part of the residential child care community** - reminders for members and how to join



Challenges young people are facing around sexuality and gender identity

The briefing uses insight from Childline counselling sessions and NSPCC Helpline contacts from 2022/23 about sexuality and gender identity.

Some young people who are LGBTQ+ will have supportive experiences as they explore their sexuality and gender identity. However, some young people face pressures or challenges.

Key themes include:

- coming out to the family
- conversion practices
- pressures in school
- pressure to choose a label
- young people struggling with guilt and self-acceptance.

[download the NSPCC briefing](#)

Recommendations for Change: an NSPCC Learning Podcast series

NSPCC Learning has put together a 5-part podcast series

that explores the final recommendations of the Independent Inquiry into Child Sexual Abuse (IICSA), and what they mean for everyone working with children.

The episodes feature a range of experts from both inside and outside of the NSPCC who break down why the recommendations are needed, how they'll work if implemented, and what impact they might have on the prevention of child sexual abuse. The series covers an introduction to the IICSA, the importance of data, children in care, online safety and the criminal justice system.

[review the podcast series](#)



FREE - serious incident reporting bite size training 11am - 12pm on 22nd April 2024

Following the success of our last event, we are hosting another free session on 22nd April....

There's a duty on providers to notify Ofsted of serious incidents, but when is serious "serious"?

Our bite-size session explores the regulation, draws on experience and additional clarifications, and follows the process through from incident to evidencing the learning required for good practice in difficult times.

[register for your FREE place](#)



IN CARE: An original short documentary series

The CHA have released their first episode of their new documentary series....

"When filming and listening to so many honest testimonies from staff and young people in the sector, and those who have experienced residential childcare, it was immediately clear that there would be only one way to start the series – by highlighting one of the issues that practitioners and young people are affected by most at this time. The 'fear of the unknown' that surrounds residential childcare, and the misconceptions that exist in public, political and media narratives, are harmful to children and young people and those who work so hard to care for them. "

[Watch episode one - the fear of the unknown](#)

Upcoming Training Courses

Face to face training, virtual, at your setting or in our venue, we're ready to support you and your team.

Here's some of our upcoming courses, to see a full range of courses and memberships, please chose from the relevant options below:

[training for Residential Care](#)

[training for Supported Accommodation Providers](#)

RI training (starting on 9th April)

(Sup Accom) Managing the Inspection Process (on 16th April)

Child Exploitation (on 17th April)

Safeguarding Supervision (starting on 17th April)

Reg45 Quality Review (on 16th July)

MCA and LPS (on 25th April)

Smoking & Vaping Cessation (starting on 2nd May)

Dynamic Risk (starting on 3rd May)

(Children's Homes) Managing the Inspection Process (on 14th May)

Regulation 44 and Standard 3 (starting on 3rd June)

Leading in Supported Accommodation training (starting on 4th June)

Reg32 Quality Review (on 6th June)

Safeguarding Lead (starting on 10th June)

Young People Going Missing (on 12th June)

Outstanding Care Children with disabilities (starting 17th June)

Avoiding Medication Errors (starting on 4th July)

Managing Allegations (starting on 18th July)



**NATIONAL
CHILDREN
BUREAU**

National Children's Bureau - Supported Accommodation Resources

The National Children's Bureau have released an updated FAQ's and FAQ resource on site visits and RSM interviews. These can be accessed using the button below for those that wish to access them and learn/prepare.

Supported Accommodation Resources



New research

On Safer Internet Day, the UK Safer Internet Centre (UKSIC) released [new research](#) that suggests young people are excited about the changes in technology, but also feel they need more conversations and support regarding staying safe online.

Other findings include:

- Nearly three-quarters (74%) of parents and carers, and just under half (45%) of children have worries about safety as developments with artificial intelligence (AI), virtual reality (VR) and new social media apps continue to accelerate.
- While 70% of young people say they're excited about the potential of generative AI (genAI) to improve their lives, over half (53%) of children who have used genAI have seen their peers use it negatively.

- 80% of children and young people think that young people should be listened to more about changes in technology, such as how it can remain safe.

[Read the full report here](#)

NEW bitesize learning sessions for Online Safety



Child Exploitation Training

Our specialist child exploitation training is designed by experienced practitioners, senior managers and senior police officers and has been delivered very successfully as multi-agency training, within organisations through to Local Children's Safeguarding Board level.

In addition to our introductory levels, we run experiential courses that take practitioners, managers or strategic leads through the processes of strategy discussions, planning an investigation and responding to issues. The course brings through the real challenges in practice in designing effective interventions or highlighting problems in information sharing.

Our exploitation training covers:

- **What** is child exploitation?
- Why don't people **recognise CSE**?
- **Identification**, referral and risk assessment
- **What to do** if you're worried a child is being abused
- **Strategies** for keeping children safe in residential care
- **Preventative** work

The current course is suitable for those working in Children's Homes and Supported Accommodation.

This full-day course, delivered via zoom, costs £99+vat, reduced to **£79+vat for members**.

Our next training date, being delivered virtually, is running **9.15am-2.45pm on 17th April 2024**. You can read full details and make a booking for this date by clicking on the button below or by contacting one of our team at **admin@dialogueltd.co.uk**

[Read more and book training](#)



The Big Ambition

The Big Ambition was launched formally in Parliament on March 25th, 2024 alongside the Commissioner's 16 youth Ambassadors. It offers a positive vision to improve and protect childhood by setting 33 practical ambitions aimed at overcoming the challenges children told the Commissioner they face: from staying safe online and challenging harmful myths around body image, to lessons in how to manage their money and more enriching activities that divert away from crime.

[Download the Report](#)

Developing specialisms - communities of interest

As the communities continue to grow, we wanted to remind current members that these meetings are contain essential information to support your statements of purpose, improve the care of the young

people you support AND lighten to the load of the Registered Manager. If you miss a meeting you can also retrieve the resources from the archive in the members' areas, but the best way to get the most out of your memberships is to ensure the dates are saved in your diaries and you attend on the day.

Leading residential care can be an isolating experience and in truth is a job best shared. We've been working with leaders across the sector to create communities that regularly meet in line to discuss the issues that matter to you young people. By identifying leads for key areas, such as online safety, managers share the load with senior team members, then by connecting your team with similar leads in other homes we become less insular in practice and all learn how to improve.

The communities meet quarterly with 2-3 hours of CPD including updates on recent research, speakers, a surgery and sharing of great practice.

As always we've found ways to keep the costs very low and the more you engage the less you pay - joining one community is £99+vat for a whole year, additional groups at £79+vat each or we now have a **'whole home offer' paying just £399+vat annually, to have a staff member (can be different members for each community) from your home at each of the NOW SEVEN communities.**

TRY FOR FREE: We'll not send your first invoice until after your first session. If it's not for you, just let us know...

Click now to express interest and find out more.

whole home offer for all communities

Residential Leadership Group - 16th April

Participation Leads - 24th April

Exploitation Leads - 8th May

Safer Recruitment - 28th May

Online Safety - 29th May

Trauma Information Residential Leads - 3rd June

Children with disabilities - 2nd July

Want training on something else?

For a full list of training topics to support the residential sector, please visit www.dialogueltd.co.uk/residential

We also design bespoke courses to meet the needs of you and your staff. Do get in touch to discuss.

Looking forward to hearing from you.

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Who are we?

dialogue provides training, coaching & mentoring, consultancy, safeguarding audits and independent visiting services for children's homes, residential schools and supported living providers. We prefer to work closely with you to identify areas of need and devise bespoke packages that demonstrably improve the lives of young people in your care. Training for managers, residential workers and other staff includes supervision, safeguarding, care planning & analysis, recording and much more.

[Click here](#) for more information.

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