

The team.

RP/RM -you

Senior staff member – Alex

Supervisor - Cheryl

Staff member – Marlene

New staff member - Trev

The home offers accommodation for 2 young people up to 18 years of age.

As the Registered Person/Registered Manager it's Monday morning and you're catching up in handover with Alex, one of the senior staff, who worked much of the weekend.

You've been concerned because Trev, appointed recently, had his probation period extended at a meeting with his supervisor, Cheryl, on Friday. The young people say they don't like him, he hasn't been showing a lot of interest in them and hasn't fitted in well in the home.

Cheryl, his supervisor, recorded he did not take the extension well on Friday handover. Cheryl said he was quite derogatory towards her, telling her she was inexperienced and said to Alex he would want to see you on Monday about a change of supervisor.

Cheryl has expressed her view before to Alex that Trev has worked in residential care almost 10 years and in his view has seen it all.

Cheryl didn't work over the weekend and is back in work at 6pm this evening.

Trev was working Saturday afternoon, overnight and Sunday morning. Alex tells you Trev was very negative about Cheryl during the evening before the staff settled down for the evening.

Trev told Alex and Marlene (another member of staff) that his probation had been extended and he is not happy. Trev didn't offer a lot to the young people over the weekend according to Alex. He looked very down at points and was on his phone at

one point during the day and Alex had to ask him to end his call, which he did. Alex says he didn't put too much pressure on him, feeling that things should take their course, but wanted to make sure you're up to date.

Alex tells you "Trev thinks Cheryl has it in for him and is setting the young people up against him. Cheryl is understood to have excellent relationships with the young people which you feed back. Trev laughed at this and said Cheryl's working the group. 'She's always with Tallik, laughing at his jokes and she's always looking for a reason to take him out on his own. Trev stated there's no way the gear he comes back with from these shopping trips with Cheryl can be from his money. Alex says he asked him why he thought this, but Trev just raised his eyebrows, laughed, and would not say more.

Alex then says that he thinks that covers the issues from the weekend.