

**From:** dialogue <news@dialogueltd.co.uk>  
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**To:** Jen Bean  
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## Residential Care Bulletin June 2024

**dialogue** offers lots of support to the residential sector, we regularly review the latest research and publications, and offer a huge variety of training courses to support you and your teams.

In this edition:

- **UK Trauma Council** - Childhood trauma, migration and asylum toolkits
- **Children's Commissioner** -Victims and Prisoners Bill: Children's experiences as victims of crime
- **Excellent training** for your independent person, safeguarding lead, RI, NI, RSM, RM and staff with many **exciting new courses now live to book!**
- **PRIDE month** - free resources to celebrate in your homes
- **Jay review** of criminally exploited children
- **June training highlight** - Outstanding residential care for children with disabilities
- **FREE online safety support**
- **No Knives Better Lives** - new research

- **Be part of the residential child care community -** reminders for members and how to join



**UK TRAU  
COUNCIL**

## Childhood trauma, migration and asylum toolkits

The UK Trauma Council has released [toolkits](#) for professionals supporting children and young people seeking asylum in the UK, including those working in education settings, community organisations and supported accommodation.

Developed using evidence-based practices and the perspectives of children separated from their parents, the toolkits aim to bolster the confidence of professionals in identifying and addressing the trauma experienced by the children in their care.



## Victims and Prisoners Bill: Children's experiences as victims of crime

**The Victims and Prisoners Bill finally completed its passage through parliament on 24th May 2024...**

Child victims of crime are among the most vulnerable – too often excluded from a justice process designed with adults in

mind, and overlooked when it comes to specialist support to recover.

*"With the Victims and Prisoners Bill having now completed its passage to become law, we have a real opportunity to radically reset how the system responds to child victims. This must be the beginning of a new chapter, and not seen as a 'job done'. This report sets out some fundamental reforms which could transform children's experiences. The starting point must be listening to children, and designing support around their needs. This report could not be clearer that the status quo – of pushing children through systems and services designed for adults, simply cannot go on. Every child victim of crime deserves safety, justice, and to heal."*

**Dame Rachel de Souza**

Children's Commissioner for England

[download full report](#)

## Upcoming Training Courses

Face to face training, virtual, at your setting or in our venue, we're ready to support you and your team.

Here's some of our upcoming courses, to see a full range of courses and memberships, please chose from the relevant options below:

[training for Residential Care](#)

[training for Supported Accommodation Providers](#)

[Regulation 44 and Standard 3 \(starting on 3rd June\)](#)

[Leading in Supported Accommodation training \(starting on 4th June\)](#)

[Reg32 Quality Review \(on 6th June\)](#)

Young People Going Missing (on 12th June)

Outstanding Care Children with disabilities (starting 17th June)

Safeguarding Supervision (starting on 18th June)

Safer Recruitment (starting on 20th June)

Avoiding Medication Errors (starting on 4th July)

(Sup Accom) Managing the Inspection Process (on 10th July)

Reg45 Quality Review (on 16th July)

Managing Allegations (starting on 18th July)

RI training (starting on 5th September)

Safeguarding Lead (starting on 9th September)

Smoking & Vaping Cessation (starting on 19th September)

Supervised Contact with Families (on 25th September)

(Children's Homes) Managing the Inspection Process (on 1st October)

Dynamic Risk (New date tbc October)



## Shattered lives, stolen futures: The Jay Review of Criminally Exploited Children

This research undertaken by Action for Children paints a sorry picture...

It finds a predominance of coordinated, sophisticated gangs exploiting our young people, who are first abused by criminals then criminalised themselves as agencies get involved. Our current multiagency systems are not sufficiently effective with a lack of leadership, professionals without the tools and understanding to intervene and confusion around definitions.

In respect of children in care dialogue has partnered with NWG Network to create a child exploitation forum for professionals working with young people in residential care. While the Jay Review is focused on the national need to improve our policy framework, practitioners in our sector are working with the hear and now to share good practice and mutual support. To attend a session for free visit [www.dialogueltd.co.uk/ce-forum](http://www.dialogueltd.co.uk/ce-forum)

[Read the full report here](#)



## PRIDE month - free resources to celebrate in your homes

Educate young people and celebrate LGBTQ+ pride this June with these activities, ideas and other resources...

(The resources were originally created for schools but can be easily adapted to support young people living in your homes)

[click here for FREE resources](#)



## Outstanding residential care for children with disabilities

**Children with disabilities deserve the same rights and opportunities as anyone else.**

It shouldn't need to be said, but this is the central drive of the national CSPR into the experience of disabled children in residential settings [Safeguarding children with disabilities in residential settings – GOV.UK](#) Residential care of young people is not easy, and where young people have disabilities it requires more effort, higher standards, and a core value base.

Our Outstanding Residential Care course examines the underpinning framework for outstanding care and draws on our trainers' decades of experience in creating the ambition, culture, training, and monitoring environment required to enable our young people to achieve great things.

It's an amazing accomplishment to receive a "Good" judgement from Ofsted, but have you ever thought what it would take to receive the coveted "Outstanding" judgement? There are only so many hours in the day!

**The current course is suitable for those working in Children's Homes and Supported Accommodation.**

This two-day course, delivered via zoom over four half-day sessions, costs £264+vat, reduced to **£198+vat for members**.

**Our next training dates**, being delivered virtually, are running **10am-1pm on 17th & 28th June and 5th & 12th July 2024** You can read full details and make a booking for this date by clicking on the button below or by contacting one of our team at [admin@dialogueltd.co.uk](mailto:admin@dialogueltd.co.uk)



## New FREE online safety support

Care experienced young people top the list in vulnerability online. When we add in situational factors, family history, changes in care and other factors such as race, gender or disability [the risks jump further](#)

We've been working with **SWGfL**, a national online safety charity, for a few years and are exploring ways to build staff confidence and enhance practice in support and care around young people's online experiences.

Having an online safety lead is one model that could be effective in enhancing your organisation's practice. This could be a manager, or perhaps someone with some interest in online experiences, the time & authority to put strategies into effect and the potential to lead an action plan for your setting.

Like everything, safeguarding it is better when working together. **dialogue** and **SWGfL** have launched a [free WhatsApp group](#) for safeguarding leads in supported accommodation and children's homes. There will be tips and ideas, surveys, the chance to share practice and the option to attend 'pay what you can' monthly seminars on all things online safety.

You're welcome to join, or to forward this link to someone else in your organisation to read the guidelines and sign themselves up.

[Visit our online safety page](#) and click the WhatsApp option for the group guidelines and a link to join.

[June bitesize](#): every month we are working by with SWGfL, a national online safety charity, to produce a bitesize

webinar on topics that matter to young people in residential care. This month it is Gaming, running on 10th June - the biggest entertainment industry in the world and the place our young people inhabit for HOURS at a time. To support SWGfL we're trying out a new payment option for the bitesize sessions where you 'pay what you can'. We've a suggested fee of £10+vat but if you can afford more or less for the session then that's fine too. Again, you can access the session via our online safety page.



## Understanding violence between girls

Some great research from Scotland on the underreported issue of interpersonal violence between girls which is not reflected in official crime statistics.

It's relatively small scale but Findings show:

- disrespect towards family and friends was a common trigger of violence; perceptions of limited support from adults led young women to solving conflict or bullying with violence
- young women were both 'viewers' and 'producers' of harmful content online
- daily exposure to violent content online led to desensitisation.

[Read the research report here](#)



## Developing specialisms - communities of interest

**As the communities continue to grow, we wanted to remind current members that these meetings are contain essential information to support your statements of purpose, improve the care of the young people you support AND lighten to the load of the Registered Manager. If you miss a meeting you can also retrieve the resources from the archive in the members' areas, but the best way to get the most out of your memberships is to ensure the dates are saved in your diaries and you attend on the day.**

Leading residential care can be an isolating experience and in truth is a job best shared. We've been working with leaders across the sector to create communities that regularly meet in line to discuss the issues that matter to you young people. By identifying leads for key areas, such as online safety, managers share the load with senior team members, then by connecting your team with similar leads in other homes we become less insular in practice and all learn how to improve.

The communities meet quarterly with 2-3 hours of CPD including updates on recent research, speakers, a surgery and sharing of great practice.

As always we've found ways to keep the costs very low and the more you engage the less you pay - joining one community is £99+vat for a whole year, additional groups at £79+vat each or we now have a **'whole home offer' paying just £399+vat annually, to have a staff member (can be different members for each community) from your home at each of the NOW SEVEN communities.**

**TRY FOR FREE: We'll not send your first invoice until after your first session. If it's not for you, just let us know...**

**Click now** to express interest and find out more.

**whole home offer for all communities**

Trauma Informed Residential Leads - 3rd June

Online Safety - 10th June

Participation Leads - 12th June

Residential Leadership Group - 18th June

Children with disabilities - 2nd July

Exploitation Leads - 16th July

Safer Recruitment - 17th September

### Want training on something else?

For a full list of training topics to support the residential sector, please visit [www.dialogueltd.co.uk/residential](http://www.dialogueltd.co.uk/residential)

We also design bespoke courses to meet the needs of you and your staff. Do get in touch to discuss.

Looking forward to hearing from you.

Jen Bean  
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#### Who are we?

dialogue provides training, coaching & mentoring, consultancy, safeguarding audits and independent visiting services for children's homes, residential schools and supported living

providers. We prefer to work closely with you to identify areas of need and devise bespoke packages that demonstrably improve the lives of young people in your care. Training for managers, residential workers and other staff includes supervision, safeguarding, care planning & analysis, recording and much more.

[Click here](#) for more information.

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