

Inspection Top Tips – The Voice of the Young Person

January 2025



Exemplar inspection finding

“The inspector commended the staff for their diligent efforts in ensuring that children's views, wishes, and feelings were actively sought and considered. The report highlighted the innovative communication methods employed by the staff, including the development of a dictionary linked to a child's vocalizations, which significantly enhanced the child's ability to express themselves”

Ofsted, December 2024

Top tips...

Create a Culture of Listening and Acting

- Foster an open environment where children feel safe and encouraged to share their views.
- Ensure staff actively listen, record children's feedback, and clearly communicate how their input has shaped decisions.
- Celebrate examples where children's voices have led to positive change.

Empower Every Child to Be Heard

- Use tailored communication methods to meet the needs of children with disabilities, language barriers, or emotional difficulties.
- Provide access to independent advocacy and ensure children know their rights, including how to raise concerns or make complaints.
- Actively involve children in decisions, from daily routines to strategic service improvements.

Demonstrate Impact and Evidence

- Keep records showing how children's views have been considered and acted upon.
- Show clear links between children's feedback and improvements to care or the service.
- Regularly review and evaluate participation methods to ensure all children's voices are included and valued.

