



Regulation 27 – Notification of a Serious Event

What type of children’s social care service do you want to tell us about?

Supported accommodation

Which incident would you like to tell us about?

Only registered providers are required to submit a serious incident notification. This form should not be completed or submitted to Ofsted unless you have received a certificate that confirms your registration.

Other incident relating to a child which the registered person considers serious

Do you want to update Ofsted about an incident you have already told us about?

Select from drop down

Your Contact details

Your first name:	
Your surname:	
Work email address:	
Work telephone number:	

Are you the registered service manager for your children’s social care service?

Select from drop down





If no, do you currently have a registered service manager?

Select from drop down

Are you the nominated individual for your children's social care service?

Select from drop down

Details of the nominated individual for your children's social care service

First name of the service's nominated individual:	
Last name:	
Email address:	

Details of the registered service manager for your children's social care service

First name of registered service manager:	
Last name:	
Email address:	

Details of your children's social care service

Name of service:	
Address of your office:	
Unique reference number (URN) of service	

NB: Your URN is on correspondence letters from Ofsted. For registrations before 2015, the number starts with SC and has 6 digits, for example SC123456



From 2015, it is 7 digits, for example 1234567

Contact details of your children's social care service

Telephone number:

NB: This should be the main work telephone number for your office. If you have more than one office, provide the number for the headquarters.

Email address:

NB: This should be the main work email address for your office. If you have more than one office, provide the email address for the headquarters.

Did you call a doctor?

Select from drop down

Did you call the emergency services?

Select from drop down

Have you told the local council responsible for placing the child with you?

Select from drop down

Premises involved in the incident

How many premises were involved?:

Have you told the local council where your premises are based?

Select from drop down





Have you told your local health authority?

Your local health authority could include:

- Your local clinical commissioning group
- The primary care trust for your area
- The integrated care board

Select from drop down

Were children involved in the incident?

Select from drop down

Details of when and where the incident happened

If a child has made a disclosure about something historic, you should use the date and time of when they told you. For any other incident, you must use the date and time of the incident itself, not when you found out about it.

Date of incident:

Click to enter a date.

Time of incident (if known) – use 12-hour clock format e.g. 11:39am:

**Location of incident:
State if happened on your premises or in the community:**

Were staff actively involved in the incident?

Select from drop down

Were other people present at the incident?

Select from drop down





Do you need to provide us with any additional information?

Select from drop down

Provide details of the incident

Give a summary of the incident

In your own words, explain how and why the incident happened and who was involved.

Outcome of the incident and action taken when it happened

Tell us about any other individuals or organisations that you have notified about the incident that you have not already told us about. If you are telling us about the conclusion of a child protection enquiry, include the enquiry's outcome.

Tell us any actions you will take to help prevent this type of incident happening again.

