

Reg 44 #1

1. It is recommended that the acting managers source specific training regarding cannabis to the staff team, as its use is a continued issue within the home which affects the safety and wellbeing of the young people (regulation 13; asap).
2. It is a recommended action that the statement of purpose is reviewed and updated (regulation 16; asap).
3. Please see feedback on p3 for recommended actions to improve the quality and purpose of care (regulation 6; asap)
4. It is recommended that, when young people are missing from care, the central log is adapted to support quick and accurate assessment and scrutiny, particularly regarding time reported missing, locations (where known) time returned and duration of the missing episode (schedule 3[14]; asap).
5. Following on from the above, it is a recommended action that the acting manager escalate concerns regarding the information and intelligence received following a return home interview, their timeliness and quality (Guide to the Standards, 9.30; asap).
6. A's EHCP has been requested from the placing authority but not received. This requires escalation so that it can be maintained within his case records and inform the care he is provided by the team, so that they can work towards identified outcomes and targets (regulation 5; asap).
7. It is recommended that assertiveness training be considered for A as he clearly struggles to maintain confidence and resilience when among a wider peer group. This would assist with (and could be continued after) his transition to college (regulation 8; one month).
8. It is a recommended action that the children's guide be reviewed and updated, informed by the views of the young people (regulation 7; one month).
9. It is a recommended action that team meetings map actions, so progress can be easily evidenced (regulation 13) and that supervisions of staff enable them to reflect on the needs of the young people and their impact on the care provided (Guide to the Standards, 8.15)

Reg 44 #2

1. It is recommended that the food hygiene sticker in office window at the front of the home be removed, so as not to identify the service as anything other than a private home (regulation 6; asap).
2. The registered manager should reaffirm with local police, and discuss with staff, procedures and guidance on their involvement with the home to reduce unnecessary police involvement in managing behaviour and the potential criminalisation of young people. Young people should not be at risk of being charged with offences resulting from behaviour within their home that would not similarly lead to police involvement if it occurred in a family home. (Guide to the Regulations, p47, 9.40)

3. It is a recommended action that the registered manager or her deputy complete reviews, debriefs and analysis of the physical intervention log (regulation 35; asap).
4. In addition, it is recommended that training be provided to the team regarding the completion or regulation 40 notifications, so that they consistently provide a high level of detail and analysis, including what staff will do to avoid similar events occurring again, and so that the manager is able to thematically analyse them to identify any themes and strategies (regulation 40; ongoing).
5. It is recommended that the risk management planning for M include increased consideration of self-harm, including the use of room searches, particularly when the young person has disclosed her intent to self-harm and referred to having tools to do so in her room. This may have been completed, but the room search log did not confirm it (regulation 12; asap and ongoing).
6. There are clear issues with the maintenance and upkeep of the home, from blinds that require replacing to minor repairs, from the decoration of young people's bedrooms to the actions identified in a fire safety audit. Given the urgency with some of these identified issues, it is therefore recommended that the registered manager seek quotes from external providers so that they can be repaired quickly (regulation 6; asap).
7. It is recommended that the registered manager review the locality risk assessment, to ensure it adequately represents the service provided and the risks and benefits of the location (regulation 46; asap).
8. It is recommended that the supervision agenda be reviewed to include specific discussion regarding each of the young people, and that any concerns are addressed within the supervision by the registered manager, or at least strategies to work toward addressing them, rather than just being acknowledged. This would help to ensure the continuous improvement of the home is evidence within and underpinned by supervision (regulation 11; one month).

Reg 44 #3

1. It is recommended that the accompanying flowcharts be amended to include the same timescales as the escalation policy (regulation 5; one month), thereby reducing them in duration.
2. It is recommended that the acting managers source specific training regarding cannabis to the staff team, as its use is a continued issue within the home which affects the safety and wellbeing of the young people (regulation 13; asap).
3. It is recommended that, when young people are missing from care, the central log is adapted to support quick and accurate assessment and scrutiny, particularly regarding time reported missing, locations (where known) time returned and duration of the missing episode (schedule 3[14]; asap).
4. Following on from the above, it is a recommended action that the acting manager escalate concerns regarding the information and intelligence received following a return home interview, their timeliness and quality (Guide to the Standards, 9.30; asap).
5. It is a recommended action that the registered manager checks the quality of care review reporting period, so that no data is missed. For example, this may involve

incorporating seven months into the current report (to accommodate December 2022's data) (regulation 45; asap).

6. It is a recommended action that the children's guide be reviewed and updated, informed by the views of the young people. It is recommended that the guide also include a working link to the children's commissioners 'help at hand' team, and further detail regarding her name and function (regulation 7; one month).
7. It is a recommended action that team meeting agenda be reviews to map actions, so progress can be easily evidenced, and that individual safeguarding discussions (relevant to each young person) and whistleblowing remain standing agenda items (regulation 13; one month).
8. It is a recommended action that the external, public facing sign at the gate to the home, regarding management responsibility, be removed to ensure the homeliness the service (regulation 6; asap).

Reg 44 #4

1. It is recommended that the interim manager establish a routine of checks for the young people's bedrooms, which ensure their hygiene and cleanliness. (Regulation 6; Guide to the regulations, 3.20 - asap).
2. I have repeated this recommendation a second time as, despite escalation by his keyworker and an interim manager, a health assessment remains overdue for H, and it is recommended that the manager escalate this to the necessary authority (Regulation 10; immediate)
3. It is recommended that the multi-agency forum and the interim manager review and further develop the plans regarding the missing events of G. This would include any information relating to the child's whereabouts during the period of absence, and an evaluation of missing incidents (Regulation 12; Guide to the Regulations, 9.23-9.32).
4. The bedrooms of young people are of a size that would be appropriate for a short break. However, now that the remit has changed to long term care, it is recommended that they be reviewed and a plan made for their development, so they are of large enough size to meet need (regulation 6; ongoing).
5. The bedroom of G was not clean or well decorated. It remains sparsely furnished and is not large enough to accommodate furniture for her to store her clothes and personal belongings. The plasterboard repair to the wall is still not painted, although it was a prior recommendation. This contributes to issues of cleanliness and hygiene but may also convey a lack of value and care to a young person. It is recommended that the local authority provide a robust cleaning rota/service to ensure young people live in clean and well-maintained homes (regulation 6; ongoing).
6. It is recommended that the locality risk assessment be reviewed and updated to reflect current police intelligence regarding the immediate area, including the risk to young people from exploitation, from members of organised criminal gangs,

associated families and peers (regulation 46; monthly to inform young people's risk assessments).

7. It is recommended that the locality risk assessment be reviewed and updated to reflect a wider consideration of the locale, including environmental factors such as the docks, bridge, local parks and cliffs (regulation 46; ongoing).
8. It is recommended that the individual risk management plans be amended to develop the 'self-harm' section and updated to include assessment of particular behaviours (regulation 12; immediate).