Inspection Top Tips

Quality of Care

August 2025



Children's Homes Regulations

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- (1) The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months.
- (2) In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating:
 - (a) the quality of care provided for children;
 - (b) the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and
 - (c) any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.

Children's Homes Guide

15.2 Regulation 45 sets out requirements for the registered person to have a system in place which allows them to monitor the matters set out in the regulation at least once every six months; also see Regulation 13(2)(h) (the leadership and management standard). The registered person should undertake a review that focuses on the quality of the care provided by the home, the experiences of children living there and the impact the care is having on outcomes and improvements for the children.

Children's Homes SCCIF Key Elements

- There is significant evidence of change and improvement because of the excellent quality of care provided. The progress of children is exceptional, taking into account their starting points.
- The quality of professional relationships to ensure the best possible all-round support to children in all areas of their development.
- When carrying out the review, the registered person should review the quality of the care provided by the home, the experiences of children living there and the impact the care is having on outcomes and improvements for children at the home.
- The inspector will always impose requirements when there are significant concerns for the welfare, safety and quality of care for children.

Ofsted comment from inspection - Outstanding

Children living in this home make exceptional progress from their starting points and have positive day-to-day experiences. Children receive care from extremely committed staff who are child centred and value the open and honest relationships they build with children.

This quote was in the context of cross referencing the Reg 45 information provided against evidence on inspection (home in Shropshire)

Top Tips...

- 1. Make Regulation 45 an ongoing process, not just a report. Keep a rolling log of evidence, feedback, incidents, and outcomes as they happen it makes your review accurate and reduces last-minute stress.
- 2. Use evidence from multiple sources and ensure the voice of the child is evident throughout.
- 3. Link your findings back to the Quality Standards in the Children's Homes Regulations.
- 4. Identify shortfalls and show your Improvement Plan. Ofsted expect not only the good news but also where improvements are needed and how this will be achieved.
- 5. Make it accessible and impact-focused. Clearly explain how your actions have improved young people's safety, stability, and outcomes Ofsted care more about impact than process.

Questions to consider...

- Is the report conveying the evidence of the quality of care being provided including children's voices?
- Is the information for the report being systematically gathered and accessible to inform the report?
- Is the report informed by a range of partners?
- Does the action plan show how you are responding to areas of development and how this will improve the experience of children?

Regulation 45 Training...

At the centre of quality assurance of your setting is a regular review by the manager, shared with Ofsted, of the quality of services offered.

Is putting this significant document together a significant endeavour?

During our full day course we'll explore how to examine and analyse, separating the report from the review, and think about how Ofsted use the report.

Next dates:

Our next training date is on 3rd October 2025, running 10am – 4pm.

This course is delivered via zoom, costs £160+vat, reduced to

£120+vat for members.

You can book on to this course using the link below:

Regulation 45 training