

Memberships

Working with leaders and managers to improve our work in the sector has been one of the joys of the work. We've created very low cost offers that bring people together for up-to-date briefings and peer support.

dialogue Membership

Members can attend our regular 1-2pm slot on a Wednesday every week with bite-size training, specialist learning, regular news and an itinerary of guest speakers covering a whole range of subjects. Over the course of the year this is 50 hours of CPD!

You'll also benefit from discounted individual training places (usually 25% cheaper) and free initial safeguarding and regulatory advice as well as our valuable monthly bulletin and weekly inspection top tips.

There are three options available depending on the number of staff you wish to attend:

- **Individual Membership** (not transferable)
£99+VAT annually
- **Whole Home Membership*** (available to everyone in a single home)
£395+VAT annually
- **Whole Organisation Membership*** (available to everyone within the organisation)
POA+VAT

* Please note Whole Home and Whole Organisation options also comes with 10% discount on commissioned training/consultancy, whistleblowing and complaints service

South West RI Network

£249+vat per person for annual membership

- Available for Responsible Individuals
- Quarterly in-person conferences
- Almost 30 hours of CPD
- Briefing archive and initial telephone support
- 25% discount on individual training places
- Weekly virtual support meetings – 10am on Wednesdays, with commissioners joining bi-weekly (free for all RIs in South West)

South West Registered Managers Forum

£189+vat per person for annual membership

- Available for RMs and deputies
- 3 in-person conferences annually & peer support
- Over 20 hours of CPD
- Briefing archive and initial telephone support
- 25% discount on individual training places

National Independent Person Network

£99+vat per person for annual membership

- Available for Reg44 and Standard 20 visitors
- Bi-monthly online briefings & peer support
- 12 hours of CPD
- Briefing archive and initial telephone support
- 25% discount on individual training places
- Free annual dialogue membership
- Information on new Reg44 opportunities in your area from providers searching for visitors

Consultancy

dialogue has a national reputation for high levels of expertise and an unwavering focus on children and young people. We are dedicated to getting things right for you and your young people. Our team draw on decades of experience and expertise across children's residential care to help you make the right decisions as senior leaders, vulnerable, in care, and at risk.

We are most effective when involved at an early stage – please don't hesitate to get in touch for a free informal discussion of your position on 01803 493030 or email us at admin@dialogueltd.co.uk

To view our comprehensive list of **membership & training opportunities** supporting the residential sector and beyond, please visit www.dialogueltd.co.uk/residential



Training



dialogue has a reputation for high-quality, focused, practical training that really makes a difference in the lives of leaders, practitioners and the young people they support.

Safeguarding for Leaders (DSL training)

2-days virtual or face-to-face, £264/£199*+vat

This course supports leaders to:

- Enhance safeguarding analysis skills
- Write effective referrals
- Communicate with local authorities
- Use escalation processes
- Contain staff and organisational anxiety
- Focus on regulatory requirements while keeping the focus very firmly on the young people

Safeguarding Supervision

2-days virtual or face-to-face, £264/£199*+vat

Supervisors will:

- principles behind supervision models
- recognise and apply reflective supervision
- dynamic risk assessment during supervision
- Create clear, focused and reviewable plans and actions

Review of Quality Training

1-day virtual or face-to-face, £160/£120*+vat

Participants will:

- Improve understanding of the legislative requirements for quality review reports across all legislation and guidance
- Recognise and understand why this is such an important document
- Be able to identify the key elements- what's needed and why?
- Evaluate and Analysis- what does this mean in practice?
- Gain an understanding of how to prepare and plan your review
- Identify and take back key themes for your individual homes
- Gain and discuss with peers an understanding of tools to use to prepare and complete
- Decide what should be in the report

*** dialogue members receive a 25% discount on individual training places**

To view our comprehensive list of **training opportunities** supporting the residential sector and beyond, please visit www.dialogueltd.co.uk/residential

You'll find a full list of the regular courses we run throughout the year, with links to each that provide the full course details, learning outcomes and prices. If you would like any support with booking onto our training courses, or would like to arrange training at your setting or for a further discussion please contact **Jen Bean** on **01803 493030**.

Responsible Individual

2-days virtual or face-to-face, £264/£199*+vat

The sessions cover the role, approaches to quality assurance, leadership, culture, regulation and building young people's participation. The course runs 'stand-alone', or delegates can opt to complete a portfolio with tutorial support (additional cost).

Regulation 44/Standard 20 visitor training

2-days virtual or face-to-face, £160/£120*+vat

Participants will:

- The role of the Visitor within the Regulations
- Explore their role in planning for, completing and reporting on a visit to the home
- Undertake key areas to be reviewed at each visit
- Recognise the value of young people's, family and other professionals' input to their visits
- Recognise and understand the key roles of the Visitor in terms of safeguarding and driving forward the development of the home
- Understand the limitations and sometimes the frustrations in the role
- Receive a copy of dialogue's template managing allegations procedure and tools

Managing Allegations

1-day virtual or face-to-face, £160/£120*+vat

Participants will:

- Determine the difference between a complaint, quality of care issue & an allegation
- Make analytic and effective referrals to the LADO
- Undertake internal investigations in line with interagency guidance
- Participate effectively in strategy discussions
- Proportionate & evidenced suspension decisions
- Work positively with young people, parents and other agencies

