

1. The member of staff is heard shouting at a child because they are being disruptive in the home.
2. The member of staff swears at a child because they are not following instructions.
3. A member of staff has not undertaken a risk assessment for an off-site visit and this is only picked up afterwards.
4. The member of staff receives a disclosure from a child and does not tell the Designated Safeguarding Lead.
5. The parents have informed the home that their child has sensitive skin and they would like the home to contact them should they need to apply any ointment or cream. Several weeks later a staff member notices that the child has a rash and the RCW applies cream. Several hours later the child has an extreme allergic reaction.
6. A parent contacts the registered manager to say that their 12-yr old has told them that one of the staff had tapped their child on the head several times to get his attention. Although there are no marks or injuries her child is upset about the incident.
7. A group of teenagers is overheard by a staff member talking about an on-line game. She overhears one of them discussing how they were playing on-line over the weekend with her colleague – another staff member.
8. A member of staff has uploaded onto their Facebook page photos of individual children at the home. A colleague at the home who is friends on Facebook with this individual has seen the pictures and reports this to the registered manager.
9. An ex-resident (29-yrs old) comes to the home and chats to some of the staff who cared for him when he was living there. During the conversation he asked them if they remember 'Bill', a member of staff who no longer works at the home and recounts an amusing story of when Bill chased him with a cricket bat at camp and whacked him across the backside.